

Shipping / Delivery Policy

Shipping Policy

We at www.bwminternational.com(BWM) are committed to delivering your order accurately, in good condition, and always on time.

BWM normally ships an order within 4 days from receiving the cleared payment of that order. BWM is not liable for any delay in delivery by the courier company / postal authorities and only guarantees to hand over the consignment to the courier company or postal authorities within 7 working days from the date of the receiving the payment for the order. Delivery of all orders will be to registered address of the buyer as per the credit/debit card only at all times (Unless specified at the time of Order). BWM is in no way responsible for any damage to the order while in transit to the buyer.

Each order may be shipped only to a single address. If you wish to get deliveries to different addresses, you shall need to place multiple orders. While we shall endeavor to ship all items in your order together, this may not always be possible due to product characteristics or availability.

We make our best efforts to ship each item in your order within 4 working days of the order. However, in some cases, we may take longer, up to 7 working days, to ship the order. In the unlikely event that we are not able to ship your order completely within 7 days of the order, we shall cancel the remaining unshipped part of the order, and send you an email informing you about the same. In such cases, your payment against the unshipped part of the order shall be refunded in the manner you have made the payment. Shipments happens on all week days (Monday to Friday), excluding public holidays. There will be no dispatches on Saturdays and Sundays

To ensure that your order reaches you in the fastest time and in good condition, we ship through good courier agencies. However, if your delivery address is not a main city in India, our courier service providers may not be providing delivery service there. In that situation, we will dispatch your shipment as a registered parcel through **Indian Postal Department**.

Once your order has been shipped, you will receive an email from us confirming you the tracking number of the carrier on which the shipment was booked or the registration

number on which the same was booked with **the Indian Post.**