

Return, Refund & Cancellation Policies

Return:

Buyers can return any order partly or fully within 7 days from the day the same was delivered by courier / carrier, under the "7-day money back guarantee" scheme fulfilling the below conditions:

- Returned item should reach our warehouse within 7 days from the day product was delivered to the buyer.
- Returned Product should be in un-used condition, without any damage, with all tags and original brand packing intact.
- Returned product should be accompanied with original invoice.
- Buyer arranges and pays for the return shipping
- Returned items need to reach us without any damages to product and original box/packing. Hence ensure good packing for shipping the returning items.
- Buyer will email the tracking number for the returned item along with the courier company details to bwminternational.com
- Once the returned product reaches our warehouse qualifying the above parameters, BWM will issue refund of the Product price (excluding the shipping charges). There will be no refund for the shipping charges
- Refund will be done for all successfully qualifying returns within 7 days from receipt of the returned items at our warehouse., Refund will be done in the manner you have made the payment for the order.

Cancellation:

Buyer can cancel an order fully within 24 hrs. from order booking by replying to our order confirmation email.

- Email cancellation advice to bwminternational@gmail.com within 24 hrs. from order booking
- Order cancellation email will be sent to the order booking email id, on receiving the request for the same within the permitted time line.
- Full Refund will be made within 7 days from order cancellation.
- Once the order cancellation time line has expired or if order is shipped, the same cannot be cancelled, however the buyer can return the products under the "7-day money back guarantee" scheme and get the refund

Refunds:

- All refunds are made within 7 days from the date of receiving the refund qualifying email
- Refunds are done in the manner you have made the payment for the order.
- After refund is done, an email advising the same will be send to order booking email ID